

ProntoEdit Professional 2

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1. What's new in PEP2?

PEP2 is the successor of PEP1 and can be used to configure both TSU9400 and TSU9600 panels. Unlike PEP1, the user interface has fixed windows with a single page view and permanent properties overview. The My Database concept is similar as the one used in PEP1 but now you can also store RS232 codes.

The gallery can now also store pages and activities so you can put often used graphical elements in the gallery (you can copy them from the tree into the gallery).

To quickly build a project (configuration file) you can use the Quick Start Wizard. Also for advanced users this is a helpful tool as it saves time and takes over the tedious work. It builds automatically the tree and activity macros (based on the template that defines how the AV equipment is interconnected). After using the wizard you can still tweak the configuration file as you like.

Another significant change is the location of the Activity macros (action list to start e.g. Watch DVD activity).

The macro is now part of the Activity itself and not stored on the Home page buttons. A new command 'Activity jump' will jump to the chosen Activity and execute the macro.

Examples of other new features are:

- Different fonts can now be used
- Backgrounds can be set on activity level
- Images can be resized
- My Database can handle conflicts in case IR codes are different from the project
- One way RS232 codes in My Database
- More advanced drag & drop operations
- New IR code database with more model numbers
- Easy change of system items (like WiFi and battery icon)

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2. What should I know about PEP2?

Please close all other Pronto editors before installing PEP2.

PEP2 has some important conceptual changes compared to PEP1. As links are no longer supported, some issues with importing XCF's that are created in PEP1 can occur. The way to keep the XCF intact is by preparing the file in PEP1 before opening in PEP2:

a. Explicit links to My Database codes are seamlessly converted to the new implicit link codes. Therefore step 1 is to convert "non linked My Database" learned codes on the code pages to My Database.

This is done by opening the XCF in PEP1 and:

- Make sure all the IR codes in the code pages have ascii names (no symbols)
- Do a device--> right click. Save to My Database. Add correct info (brand, type, model)
- Open 'Database quick access' and re-drag all the codes to the code page

With these codes as a link destination, at the XCF import the codes will be remembered

b. You may need to reassign the IR ports.

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3. I have problems with the PEP2 installation. What is the problem?

Normally PEP2 should install itself without problems, also next to PEP1 and Pronto TSU9200 Configurator.

However, shutdown of the TSU9200 Configurator Dashboard is required to install PEP2. To do this, right-click on the Dashboard icon down right of your screen and select Exit. Also first close PEP1 before installation of PEP2.

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4. I participated as alpha tester for PEP2 and now I have problems with the databases of the editors.

You will need to run a tool that will separate the databases of the various editors. Please contract the pronto team for this.

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5. My PEP1 or TSU9200 Pronto Configurator is acting strange since I installed PEP2.

Make sure you do not use the first Pronto Configurator release in combination with PEP2 since this causes that PEP1 and PEP2 databases are shared again, which will lead to known corruptions in simultaneous usage.

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6. When I open older XCF's (made in PEP1) in PEP2, all my learned codes and links are gone.

Non-database codes and links are not used anymore in PEP2. However you can add the codes to My Database.

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7. How can I re-use my PEP1 XCF's with hidden code pages?

Links are no longer supported. However, you can open/import the file in PEP1.1 and then store the device (right click on device in tree) to My Database.

In PEP2 you will have to add the same components to your My Database by opening the PEP1 My Database which you can find at the following location: %programfiles%\Common Files\Pronto\ComponentDatabase.DB
Following you may have to re-link the functions by using the Quick Access toolbar and drag the functions again to the buttons. After saving you can re-open again in PEP2.

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8. How to resolve PEP1 import problems?

When importing files from PEP1 into PEP2 it can occur that the editor shows an Import Report.

This report lists the problems found while trying to import the file.

The main problems can be importing learned IR codes and links.

Please read the FAQ on how to re-use the PEP1 XCF files with hidden codepages in order to resolve these problems.

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9. Can I re-open a PEP2 file in PEP1?

Once you save an XCF from PEP1 in PEP2 you can no longer use that file in PEP1, so make sure that you do not use the same file name when you save.

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10. Can I use PEP1 and PEP2 at the same time?

Yes, you can have both opened at the same time. De databases are decoupled though so updates in one editor need to be repeated for the other.

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11. How do I import PCF and CCF files in PEP2?

Importing PCF, CCF directly possible in PEP2 is not possible but you can first import them in PEP1 and then open in PEP2.

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12. How do I merge XCF files like in PEP1?

You cannot merge files in PEP2, but you can easily create files using the Quick Start Wizard.

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13. My Database seems empty. What did I do wrong?

There may be an database error. Please restart the PC and check if the database service (Prontodataservice) is running (CNTL-ALT-DEL, Task manager, Processes).

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14. When clicking the My Database button it takes a long time before the editor is done.

When your XCF contains a lot of devices not present yet in My Database, the system will first synchronize and add these components.

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15. How can I add or delete buttons, images, pages, activities to the gallery?

You can add them by right-clicking on the activity in the tree and then choose Save .. to Gallery. Deleting cannot be done in the gallery but in Windows explorer. The default location is C:\Documents and Settings\All Users\Application Data\Philips\ProntoEdit Professional 2.0\Gallery (XP) or C:\ProgramData\Philips\ProntoEdit Professional 2.0\Gallery (Vista).

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16. In the gallery the channel icon directory is almost empty. Where do I now find these icons?

In order to reduce the size of the gallery, the channel icons are separately available on the CD-ROM or the Philips website (www.pronto.philips.com). You can add them to the gallery using Windows explorer.

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17. When I drag graphics from the gallery on the page they seem to resize. What is that?

The gallery auto-resizes images (typically VGA size) when they are dragged on a TSU9400 page (typically QVGA size). To switch off this feature go to Tools – Options – the tab 'General Settings'.

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18. Can I lock or unlock the aspect ratio when I resize images by dragging?

Go to Tools – Options – the tab 'General Settings'.

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19. How can I make activity macros or other common macros that I re-use at various places?

As links are not available you can create an activity in the tree and use an Activity Jump (execute macro of the Activity and jump to the first page) command on the button.

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20. I cannot view more than one page which is useful for copying images between pages.

Instead of dragging now copy/paste is used, but by clicking the pages in the tree this works quite fast.

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21. I cannot add an extender to my project. What do I do wrong?

First add an object in your project (XCF) before adding an extender.

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22. I am not sure what the difference is between a System Background and a Panel I put on the System Page. Why do we have the System Background?

The background layers (activity and system - new) go behind all widget layers (system page and actual page). See it as a 4 layer hierarchy (screenshot in help file). A full screen Panel on the page will cover the system area, a full screen panel on the system page could be dragged, which you probably never want...

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23. How can I change button properties like text font size for multiple buttons at once?

You can do multiple select and then do common property changes. Make sure that you do not include panels with the buttons selection as then you cannot change the button properties.

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24. The ProntoScript module tab empty. How can I add modules?

Select File – Import ProntoScript. Be careful if you replace existing modules as they will be overwritten if the file name is equal.

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25. What are the minimum system requirements for PEP2?

Windows 2000, XP, Vista, 1.2 GHz Intel Pentium IV workstation or equivalent, 512 MB physical memory, 500 MB of free disk space. However, we advise you to use a more powerful PC.

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26. What if I can not download my component to the Pronto?

Due to a bug in PEP version 2.0.34 some components fail to download to the Pronto.

This can be resolved following the steps below:

- Download and install PEP version 2.0.35.
- Start the editor, open the My Database, remove the failing components and add them again from the Philips Database.
- Go to your project and replace the failing components from the components list.

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27. If I add codes to My Database in PEP1 I don't see them appearing in PEP2. Why is that?

The My Database of PEP1 and PEP2 are each individual and not shared. So if you make changes to the My

Database in PEP1 then you need to open the PEP1 My Database file first by selecting 'Open Other Database' in PEP2.

These are the default editor database locations:

PEP 1: C:\Program Files\Common Files\Pronto

PEP2 + Configurator: C:\Documents and Settings\All Users\Application Data\Philips\Common Database

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28. How to install ProntoEdit Professional on Windows Vista?

In order to install ProntoEdit Professional on Windows Vista it is required that you have User Account Control (UAC) enabled.

Make sure that you have Administrator rights and that you install the editor as an Administrator user.

If the application should fail to run, right click on the editors shortcut and select Properties from the popup menu.

From the Properties dialog select the Compatibility tab. Check whether the item "Run this program in compatibility mode for: Windows XP (Service Pack 2)" is checked.

Check whether the privilege Level, "Run this program as an administrator" is unchecked. Also make sure to set this privilege level for all users.

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29. What if I can't open another database?

In some rare occasions it is not possible to open another database from the My Database window. The reason for this is because the editor creates a temporary file into a temporary location. For certain reasons it might occur that the database service can not read from that particular location.

Follow the steps below to make sure that the temporary file location contains a usable path for the database service:

- Open your Windows System Properties (right click My Computer)
- Now select the Advanced tab
- Press the Environment Variables button
- Locate or Add the User Variable TMP and set it to the path where you want to open the database from (non international characters and no encryption applied, e.g. C:\TEMP)
- Now restart the computer in order to make changes take effect
- Open the Other database from within the editor, when no encryption applied on the original file it should open correctly
- When encryption applied it will not open, therefore open your Windows Explorer and type the following into the address bar: "%TMP%" and enter.
- Now locate the "PEP2_Temp_OtherDb.db" file, select its properties, press the Advanced button and uncheck the filed "Encrypt contents to secure data"
- Now try to reopen the other database.

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